Wiltshire Portage
'Achieving through Play'
Kings Centre, Lodge Road, Pewsham, Chippenham Wiltshire SN15 3SY Tel: 07780 653888
Registered with the National Portage Association Charity No: 1156717 www.wiltshireportage.co.uk

Parent Information

Wiltshire Portage is a home educational Service from birth to school entry for children with disabilities and difficulties. We provide a step by step individualised educational play programme to support your child's developmental progress. Wiltshire Portage also supports your child and family into the community.

What we will do…	**What you need to do…**
• Visit you at home, same time each visit. • Bring toys and plan activities. • Attend meetings e.g. TAC, My Support plan, EHCP. • Leave weekly activities. • Signpost to relevant Services. • Behaviour strategies. • Produce detailed and comprehensive reports about your child. • Liaise with other professionals. • Help you play and understand your child. • Help you communicate and engage your child.	• Stay in the room and take part in the session with your child. • Undertake the weekly activities left. • Cancel our visit in time, if you need to. • Ask questions …. there are no silly questions. • Have a space for us to deliver the session. • If your Portage Home Visitor doesn't show up ring 07780 653888. • Not be on your mobile phone or watching the television.
What we don't do ….	**Our Expectations …….**
• Childcare. • Babysitting. • Personal care for your child. • Discipline your child or pets. • Visit during the school holidays. • We do not give diagnosis.	• You to take part in the session with your child. • Commit to the sessions. • You will carry out the activity left for your child over the week. • The Portage visit will take place at your home in a clean, safe and secure space. • Mobile phones and the television will not disrupt the Portage session. • You will take responsibility for your children and pets at all times.

When to Cancel a Portage Visit

We aim to promote good health in all children who have Portage through preventing cross-infection of viruses and bacterial infections and through identifying allergies and preventing contact with the allergenic substance.

Individual Child's Health

Children who are unwell should not receive a Portage Visit. Please cancel your child's visit if they are suffering from any infectious diseases, for example:

- Sickness/diarrhoea
- Conjunctivitis – visits can be undertaken after 24 hours of treatment
- Chickenpox
- Measles
- Scabies
- Tonsillitis

Your doctor will advise you when your child is no longer infectious. If you have any doubts whatsoever about whether your child should have a Portage Visit, please ring the manager on 07780 653888 before your visit so that you can be advised.

Sickness or Diarrhoea

We always ask you to wait 48 hours since the last bout of sickness or diarrhoea before you have a Portage visit.

Allergies

Parents will be asked to disclose any information about allergies to their Portage Home Visitor.

Head Lice

Children with head lice will not be excluded from a Portage visit. However, we expect parents to be vigilant and take appropriate action to address the situation. If you identify a case of head lice, we advise that all family members are treated.

Accidents or Injuries

Unfortunately, accidents and injuries do sometimes occur at home. All accidents within a Portage visit are recorded on a Child Accident/Incident Record. We record the date, time, details of where the accident happened, description of the accident, and description of injury, care given and by whom. The form is signed and dated your Portage Home Visitor and parents/carers will be asked to sign and date the form. If your Portage Home Visitor arrives at your home and your child has an injury you will be asked to fill out a Pre-existing Injury Form. We will record brief details of how the injury and how it was sustained, and advisable action to be taken as a result of the injury.